



COMMONWEALTH OF PENNSYLVANIA
DEPARTMENT OF HUMAN SERVICES

March 13, 2024

The Honorable Michele Brooks
Senate of Pennsylvania
168 Main Capitol
Harrisburg, Pennsylvania 17120

The Honorable Art Haywood
Senate of Pennsylvania
10 East Wing
Harrisburg, Pennsylvania 17120

The Honorable Dan Frankel
Pennsylvania House of Representatives
326 Main Capitol Building
Harrisburg, Pennsylvania 17120

The Honorable Kathy L. Rapp
Pennsylvania House of Representatives
312 Main Capitol
Harrisburg, Pennsylvania 17120

Dear Chairpersons:

In accordance with Act 40 of 2018 and Act 54 of 2022, I am providing you with the quarterly enrollment report for Living Independence for the Elderly (LIFE) and Community HealthChoices (CHC) and documentation of compliance for LIFE informational materials provided and trainings conducted. The report will be posted on the Department of Human Services (DHS) website under the [LIFE](#) and [CHC](#) webpages.

LIFE is a managed care program that provides a comprehensive, all-inclusive package of medical and supportive services. The program is known nationally as the Program of All-Inclusive Care for the Elderly (PACE). The program integrates Medicare and Medicaid funding. The first LIFE programs were implemented in Pennsylvania in 1998.

CHC is a Medicaid managed care program. DHS implemented CHC in three phases beginning with Phase One on January 1, 2018, which included 14 counties in southwestern Pennsylvania. DHS implemented CHC in five more counties in southeastern Pennsylvania during Phase Two, beginning on January 1, 2019. Phase Three implemented CHC in the remaining 48 counties on January 1, 2020. CHC was developed to enhance access to and improve coordination of medical care and long-term services and supports, as well as enhance the person-centered experience.

The Act 40 report contains the LIFE and CHC enrollment numbers by county for the fourth quarter of 2023 for individuals in long-term care service programs, including CHC Managed Care Organizations (MCO) and LIFE programs. For CHC, there was a decrease from last quarter's 433,704 statewide participants to 424,453. For LIFE, there was an increase from last quarter's 8,591 statewide participants to 8,595.

OFFICE OF THE SECRETARY

The Act 54 quarterly report demonstrates compliance by providing the following data:

- the number of calls received by the Independent Enrollment Broker specifically regarding the LIFE program compared to total calls;
- the number of calls where the LIFE program was reviewed with the caller as an option to receive long-term services and supports;
- the number of individuals who indicated a willingness after the provision of information about their long-term services and supports to be contacted by a LIFE provider;
- the number of Medical Assistance long-term services and support enrollment packets sent with LIFE information included; and,
- the number of trainings and meetings held by the Independent Enrollment Broker regarding the LIFE program in the quarter reflected by month.

If you have any questions regarding the quarterly report for LIFE and CHC, please contact Ms. Hannah Kranz, Director of Legislative Affairs, at (717) 772-1898.

Sincerely,



Valerie A. Arkoosh, MD, MPH
Secretary

Enclosure

c: Ms. Hannah Kranz, Director, Office of Legislative Affairs
Ms. Juliet Marsala, Deputy Secretary, Office of Long-Term Living

LIFE Enrollment 4th Quarter 2023

County	Unique Participants
Adams	0
Allegheny	1,073
Armstrong	104
Beaver	264
Bedford	129
Berks	238
Blair	292
Bradford	0
Bucks	220
Butler	163
Cambria	467
Cameron	0
Carbon	0
Centre	0
Chester	110
Clarion	42
Clearfield	40
Clinton	***
Columbia	15
Crawford	132
Cumberland	45
Dauphin	205
Delaware	373
Elk	***
Erie	206
Fayette	293
Forest	***
Franklin	39
Fulton	***
Greene	117
Huntingdon	0
Indiana	98
Jefferson	17
Juniata	22
Lackawanna	89
Lancaster	69

Lawrence	174
Lebanon	44
Lehigh	196
Luzerne	95
Lycoming	50
McKean	***
Mercer	126
Mifflin	65
Monroe	***
Montgomery	199
Montour	***
Northampton	194
Northumberland	59
Perry	***
Philadelphia	1,225
Pike	0
Potter	0
Schuylkill	72
Snyder	***
Somerset	84
Sullivan	0
Susquehanna	0
Tioga	0
Union	14
Venango	52
Warren	95
Washington	274
Wayne	0
Westmoreland	410
Wyoming	0
York	253
Grand Total	8,595

*** Data suppressed due to low volume

Analysis Period: October 2023 - December 2023

Data is suppressed if between 1 and 10

Disclaimer - Due to data suppression the subtotal for all counties showing data will not reconcile to the grand total

due to the numbers for suppressed counties being included in the grand total

CHC Enrollment 4th Quarter 2023

County	Unique Participants
Adams	1,868
Allegheny	35,238
Armstrong	2,375
Beaver	5,367
Bedford	1,544
Berks	12,711
Blair	4,440
Bradford	1,899
Bucks	12,670
Butler	3,926
Cambria	4,861
Cameron	218
Carbon	1,858
Centre	1,993
Chester	6,395
Clarion	1,222
Clearfield	2,900
Clinton	1,320
Columbia	1,940
Crawford	3,022
Cumberland	5,810
Dauphin	10,621
Delaware	17,097
Elk	982
Erie	10,915
Fayette	6,263
Forest	270
Franklin	3,364
Fulton	415
Greene	1,456
Huntingdon	1,298
Indiana	2,673
Jefferson	1,611
Juniata	649
Lackawanna	8,104
Lancaster	11,804

Lawrence	3,684
Lebanon	3,696
Lehigh	12,858
Luzerne	12,136
Lycoming	3,814
McKean	1,774
Mercer	3,931
Mifflin	1,655
Monroe	4,117
Montgomery	16,477
Montour	556
Northampton	7,569
Northumberland	3,761
Perry	1,053
Philadelphia	111,106
Pike	1,099
Potter	585
Schuylkill	5,141
Snyder	764
Somerset	2,428
Sullivan	308
Susquehanna	1,083
Tioga	1,307
Union	795
Venango	2,234
Warren	1,387
Washington	6,123
Wayne	1,360
Westmoreland	9,955
Wyoming	709
York	9,889
Grand Total	424,453

Analysis Period: October 2023 - December 2023

Act 54 of 2022 Report, 4th Quarter 2023, October – December 2023

Number of total calls and calls received by the Independent Enrollment Broker regarding The Living Independence for the Elderly (LIFE) Program

All Phone Calls	
October	37,654
November	32,657
December	30,048
Total	100,359

LIFE Phone Calls	
October	2,081
November	1,761
December	1,614
Total	5,456

Number of In-Home Visit Assessments (IVAs) where LIFE was reviewed as an option to receive long-term services and supports

IVA's where LIFE option is Reviewed	
October	5,701
November	5,029
December	4,657
Total	15,387

Individuals who wanted more information about LIFE from a LIFE provider once presented with their long-term services and support options

LIFE Opt-Ins	
Source	Count
Paper	82
October	26
November	29
December	27
Phone	29
October	14
November	12
December	3
Total	111

Medical Assistance long-term services and support enrollment packets mailed out with LIFE information

Enrollment Packets with LIFE Information	
October	12,277
November	10,732
December	9,959
Total	32,968

Trainings and meetings held by the Independent Enrollment Broker regarding LIFE

	Training/Meetings Held on LIFE
October 2023	6
November 2023	4
December 2023	3

CHC Enrollment 4th Quarter 2023

County	Unique Participants
Adams	1,868
Allegheny	35,238
Armstrong	2,375
Beaver	5,367
Bedford	1,544
Berks	12,711
Blair	4,440
Bradford	1,899
Bucks	12,670
Butler	3,926
Cambria	4,861
Cameron	218
Carbon	1,858
Centre	1,993
Chester	6,395
Clarion	1,222
Clearfield	2,900
Clinton	1,320
Columbia	1,940
Crawford	3,022
Cumberland	5,810
Dauphin	10,621
Delaware	17,097
Elk	982
Erie	10,915
Fayette	6,263
Forest	270
Franklin	3,364
Fulton	415
Greene	1,456
Huntingdon	1,298
Indiana	2,673
Jefferson	1,611
Juniata	649
Lackawanna	8,104
Lancaster	11,804

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Lehigh	12,858
Luzerne	12,136
Lycoming	3,814
McKean	1,774
Mercer	3,931
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Lancaster	69

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Snyder	***
Somerset	84
Sullivan	0
Susquehanna	0
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